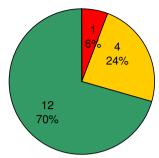
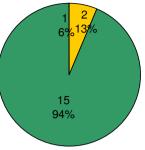
Wellbeing Scorecard March 2008

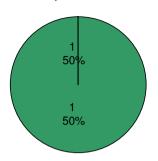
1 - Improved Health and Emotional Well-Being



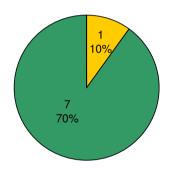
2 - Improved Quality of Life



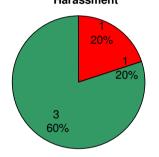
3 - Make a positive contribution



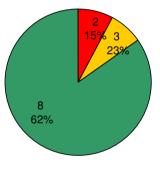
4 - Increased Choice and Control



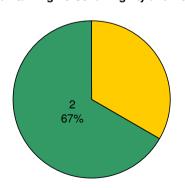
5 - Freedom from Discrimination or Harassment



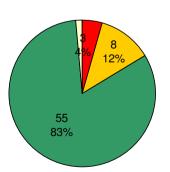
6 - Economic Well-being



7. Maintaining Personal Dignity and Respect



All objectives



Red	Well below target
Amber	Worse than, but within 5% of target
Green	On or better than target
New/Annu	ual
Blank	

Well-being Scorecard

Objective Name Traffic light count

				Annual or		
	Red	Amber	Green	New	Blank	Total
Objective 1 - Improved Health and Emotional Well-being To promote healthy living and reduce health inequalities in Haringey	1	4	12	0	0	17
Objective 2 - Improved Quality of Life To promote opportunities for leisure, socialising and life long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes	0	1	15	0	0	16
Objective 3 - Make a positive contribution To encorage opportunities for active living including getting involved, influencing decisions and volunteering	0	0	2	0	0	2
Objective 4 - Increased choice and control To enable people to live independently exercising choice and control over their lives	0	1	9	0	0	10
Objective 5 - Freedom from Discrimination or Harassment To ensure equitable access to services and freedom from discrimination or harassment	1	0	4	0	0	5
Objective 6 - Economic Well-being To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs	1	1	11	0	0	13
Objective 7 - Maintaining personal dignity and respect: To ensure good quality, culturally appropriate personal care and prevent abuse of service users occurring wherever possible and to deal with it appropriately and effectively if it does occur	0	1	2	1	0	4
Total	3	8	55	1	0	67
	4.5% Red Amber Green			1.5% 5% of target	0.0%	100.0%

Objective 1 - Improved Health and Emotional Well-being
To promote healthy living and reduce health inequalities in Haringey

Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Trend Arrow	YTD Progress	Annual 2007/08 Target	Comments	Data Source/
1 Four week quitters	Monthly	1998	14	110	286	345	469	816			1290					1	✓	2190 quitters. Plan: Q3 target - 1270	PCT is expecting to achieve the target plan but waiting for cleaned data available in June	Catherine Brown (Health Report) Gerry Taylor gerry.taylor@hari ngey.nhs.uk
2 Smoking cessation: Increase the number of quitters living in N17	Quarterly	240			48 (Target 33)			49 (Target 34)			77 (Target 68)			96 to date but still counting until 6th June 08 (Target 135)	270	1	✓		Profiles for Q3 and Q4 have targets of 68 and 135 quitters respectively. At present the targets are being met although there is a risk as the majority of work will need to be done in the final two quarters of the year.	Caroline Hulett (Caroline.Hulett @haringey.nhs.u
3 Number of drug users within treatment	Monthly	1435	805	860	910	955	996	1040	1087	1141	1170			1347	1347	1	✓	LDP target 1146 (stretched partnership target 1342)		Catherine Brown (Health Report) Adrian Hosken PCT
Percentage of problem drug misusers sustained in treatment	Quarterly	68.00%			72%			77%						86%	86%	1	√	retained	2007/8 target is 75%. London performance is around 70%. Performance is acund a consistency of the consistenc	Adrian Hosken PCT
5 Mortality rate from Cancer in people under 75 per 100,000 people	Quarterly	117	108.03		105.9			111.5			108.1			109.2	109.2	1	√	117 per 100,000 in 2006 (age standardise d) spearhead tgt		Graeme Walsh PCT
6 Cardiovascular disease mortality rates per 100,000 people	Quarterly	94			116.5			89.5			85.2			98	98	1	×	94 per 100,000 in 2007 (age standardise d) spearhead tgt		Graeme Walsh PCT
Reduction of obesity- mean body mass index of population (recorded as having a BMI of 30 or greater)	6 monthly	14%						9.50%							9.50%	1	√	14% 2006/07		Vanessa Bogle/Catherine Browne PCT
Proportion of people 16+ taking 30 mins 8 moderate physical activity on three or more days a week	Quarterly	72				76					93			66	235	1	√		Health Walks Programme Approx 235 people attend the Health Walks per month and of these 104 have completed a 12 week programme. 246 referrals have been made to the Physical Activity Referral Scheme (Active for Life).	Vanessa Bogle PCT
Swim usuage as% of total usage in Tottenham Green Gym usuage as% of total usage In Tottenham Green	Quarterly	30% 13%	29% 5%	25% 6%	25% 5%	34% 6%	35% 4%	26% 4%	22% 4%	20% 4%	15% 4%	30% 9%	42% 13%	32% 8%	36% 9%	1	-	2006/07 Cumulative % 30% 13%	Swim exceeding last years performance and usage as a whole has increased. The centre's are also carrying out health initiates and marketing strategies to targe other groups of people like juniors and elderly to encourage participation	

Objective 1 - Improved Health and Emotional Well-being
To promote healthy living and reduce health inequalities in Haringey

Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Trend Arrow	YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
Swim usuage as a % of total usuage in Park Road Gym usuage as a % of total usuage in Park Road	Quarterly	66% 11%	71% 6%	69% 6%	71% 5%	68% 7%	66% 9%	70% 12%	67% 13%	60% 9%	70% 9%	66% 13%	63% 14%	62% 14%	70% 11%	1	√	2006/07 Cumulative % 66% 11%	Exceeding last years performance and usage as a whole has increased.	Margaret Barzey LBH
11 CPA seven day follow up	Quarterly	90.60%			100%			100%			96.10%			99%	98.78%	↑	_	100.00%	3 breaches in October and November brought down performance. BEH say it is on the increase again in Q3.	Janice Woodruff PCT
Number of Older People (aged 50+) participating in a healthier eating community based programme in Noel Park, Bruce Grove and Northumberland Park	4 Monthly	22 between Jan-Mar 07						32						207	207	1	√		Key Achievements (Performance so far): Decrease in body weight Increased confidence in reading food labels Increased confidence in cooking from basic ingredients Increased number of people eating regular meals Increased awareness of the 5 a day fruit and vegetable message. Future Plans: Continuing to run the two programmes (Cook and Eat & Shape-Up) within the three Haringey wards. Currently running 6- (6 week) programmes, with a further 12- (6 week programmes) planned until the end of September. Follow-up for past participants - monthly one-hour Drop In session in each of the three wards. Outreach work: The two programmes are to be held within established community groups in Haringey. Currently we are holding the Shape Up Programme at a Mothers and Daughter group, with 19 people registered for the programme.	Wilkins Debbie [Debbie Wilkins @haringey.nhs.u k]
Infant Mortality: Smoking during pregnancy:% of mothers known to be smokers during pregnancy	Quarterly	12.41%			6.73%			9.10%			9.70%			5.60%	5.60%	1	√	4.99%	B&CF data estimated from Q1 - PAS problems means data is not available.	Vanessa Bogle/Catherine Browne PCT
Breast Cancer Screening for women aged 50-70 years	Annually	36.00%															_	70% of women beween 50 70	Data is not yet available for 2007/08 the service has been reinstated and backlog of Haringey patients is currently being screened. We are unlikely to be able to catch up this year, but expect that progress will be made towards meeting next year's target - Reporting Annually	Vanessa Bogle/Catherine Browne PCT
15 Adults & Older clients receiving a review as a percentage of those receiving a D40 service	Monthly	63%	133%	125%	113%	103%	97%	90%	80.00%	78.60%	74.60%	64.8%	71.1%	80.0%	80.0%	1	√	80%	Paf Top Banding 75+ (4 blobs) Current Performance 4 Blobs	Paul Dryden LBH
Teenage Conception Rates (difference between 1998-2005)	Annual	62.5															_	41.3 conceptions / 1000 15- 17 year old females in calendar year 2006	1	Vanessa Bogle/Catherine Browne PCT

Objective 1 - Improved Health and Emotional Well-being
To promote healthy living and reduce health inequalities in Haringey

Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD		YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
17 No of Delayed Transfers of Care- Adults & Older People per 100,000 (Social Services)	Monthly	65.5	44	50	49.91	42.90	39.93	35.05	32.67	33.01	36.07	36.39	38.20	38.55	38.55	1	✓	39.78	Paf Top Banding 0<20.12 Current Performance 4 Blobs This is a cumulative figure across all services	Manisa Patel LBH

Objective 2 - Improved Quality of Life
To promote opportunities for leisure, socialising and life long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

	Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD		YTD Progress	Annual 2007/08 Target	Comments
1	The number of physical visits per 1,000 population to public libraries	Quarterly	9,585			9057			8,733			9,171			9,535	9136	↑	√	8600	
2	60+ Educational take up	4 Monthly	363				96					245			258	503	↑	\checkmark	363	Performance data based on term times
3	Adult (19+)education take up collected term time	4 Monthly	3149				690					2173			1094	3267	↑	\checkmark	3149 (787 qtr)	Performance data based on term times
4	BV119 - Increase in number of green flags award parks & public satisfaction	Annual	7 Flags 2 Pennant s													8 Flags	↑	√		
5 BV11 9e	% of residents satisfied with parks and open spaces	Quarterly	72% (BVPI) satisfied			72% (BVPI)			64%(Wa ve 2 track)			65%(res idents survey)			65% Residents survey	65%	\	_	72%	Latest residents survey show +8% rating the service as good/excellent
6 BV11 9a	% of residents satisfied with sports and leisure facilities	Annual	48.70%													69.8%(6 0 second survey)	↑	√		
7	Residents Survey - Areas of personal concern % of sample mentioning concern with crime	Annual	54%									46%				46%	↑	√		Latest residents survey show a 7% reduction in residents mentioning crime as an area of personal concern
8 Paf C29	Younger physically disabled helped to live at home per 1,000 population aged 18-64.	Monthly	4.6			4.7	4.8	4.8	4.7	4.6	4.6	4.49	4.41	4.79	5.19	5.19	↑	√	5	Paf Top Banding 5+ Current Performance 5 Blobs
9 Paf C30	Number of people with learning disabilities helped to live at home per 10,000 adults in population aged 18-64.	Monthly	1.58	1.57	1.56	1.57	1.54	1.54	1.56	1.55	1.65	1.84	1.81	1.89	2.13	2.13	↑	√	1.7	Paf Top Banding 3+ Current Performance 3 Blobs
10 Paf C31	Adults with mental health problems helped to live at home	Monthly	2.8	2.83	2.82	2.85	2.84	2.85	2.85	2.93	4.09	4.16	4.01	4.26	4.24	4.24	↑	√	3	Paf Top Banding 2.3+ Current Performance 3 Blobs
11 Paf C32	Older people helped to live at home per 1,000 aged 18-64	Monthly	94.00	89.00	89.00	88.00	88.00	87.00	93.00	104.64	103.30	101.56	96.00	96.00	101.90	101.90	↑	√	101	Paf Top Banding 100+ Current Performance top banding
12 PAF D54	Community equipment- social services items of equipment delivered in 7 days	Monthly	88%	94.6%	98.0%	93.0%	95.0%	96.0%	99.0%	99.00%	100.00%	99.80%	100.00%	99.80%	97.80%	97.80%	↑	√	88%	Paf Top Banding 85<100 Current Performance 5 Blobs
13	Community equipment- health items of equipment delivered in 7 days	Monthly	96%	99%	99%	100%	100%	100%	100%	100%	100%	100%				100%	↑	√	100%	
14 Paf C62	Services for carers	Monthly	9.00%	9.00%	8.00%	8.80%	9.40%	9.70%	10.10%	13.5%	12.10%	12.1%	9.9%	9.2%	9.9%	9.90%	↑	√	10.0%	Paf Top Banding 12+ Current performance 4 Blobs
15	Number of black and ethnic carers of who have received a breaks service -DIS 2.1 CS064	Annual	683															√	600	
16	Number of active card users	Quarterly	23992	6074	6626	15008	6652	6364	5609	6294	6023	4185	7232	14762	6753	91582	↑	√	5264 (month)	

ata Soui ontact	rce/
Eri	ica Worth LBH
George	Szervanszky LBH
George	Szervanszky LBH
Pa	ul Dryden LBH
	Brown - Health Report
Pa	ul Dryden LBH
Mar	nisha Patel LBH
Marg	aret Barzey LBH

Objective 3 - Make a positive contribution

To encorage opportunities for active living including getting involved, influencing decisions and volunteering

	Description	Frequency	2006/0 7	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Trend Arrow	YTD Progress	Annual 2007/08 Target		Data Source/ Contact
1	Out and About Project (Volunteer hours secured for work with older people) Visits and telephone	Monthly	2420	183	187	191	199	235	241	261	266	265	269	265	289	2851	↑	√	06/07 2420		Ashraf Choudhury - Age Concern
2 Paf 30	Number of adults with learning disabilities helped to live at home per 1,000 population aged 18-64	Monthly	1.6	1.57	1.56	1.57	1.5	1.54	1.56	1.55	1.65	1.84	1.81	1.89	2.13	2.13	↑	√	1.7	Paf Top Banding 3+ Current Performance 3 Blobs Professional support has been added which has been resulted in exceeding the 2007/08 target.	

Objective 4 - Increased choice and control

To enable people to live independently exercising choice and control over their lives

	Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Trend A	YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
1 Paf D39	% of people receiving a statement of their needs and how they will be met	Monthly	89%	89%	90%	93%	93%	93%	95%	94%	97.3%	97%	98%	98%	98.3%	98.3%	↑	√	98%	Paf Top Banding 100+ Current Performance 4 Blobs	Paul Dryden LBH
2 Paf C51	Adults and older people receiving direct payments per 100,000	Monthly	138	131	131	136	137	140	137	136	149	153	152	153	152.9	152.9	←	√	150	Paf Top Banding 150+ Current Performance 5 Blobs	Paul Dryden LBH
3 Paf D55	Assessments of older people which begin within 48 hours of first contact	Monthly	60%	97%	95%	96.50%	97%	97%	97%	97%	96.9%	97%	96%	96%	96%	96.1%	↑	\checkmark	90%	Paf Top Banding 90<100 Current Performance 5 blobs	Paul Dryden LBH
4 Paf D55b	Assessments of older people completed within 4 weeks	Monthly	73%	95%	94%	95.10%	95.00%	95.20%	95.30%	95.90%	95.50%	95.70%	94.90%	94.70%	94.60%	94.60%	1	√	90%	Paf Top Banding 90<100 Current performance 5 blobs	Paul Dryden LBH
5 Paf D56	Social services for Older people provided within 4 weeks following assessment	Monthly	94%	82%	85.90%	85.30%	86%	91%	91%	91.20%	90.00%	89.90%	89.90%	93.20%	93.00%	93.0%	1	√	93%	Paf Top Banding 90<100 Current Performance 5 blobs	Paul Dryden LBH
6 Paf D71	% of respondents when asked " Do your care workers do the things that you want done" answered "they always do the things I want done	Annual	New																	Survey results due end of May	Paul Dryden LBH
7 Paf C72 (Form erly C26)	Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care	Monthly	85	73	76	72	63	75	69	66.6	68.9	61.9	56.4	66.3	65.0	65.0	↑	√	Local Target <67	Paf Top Banding 0<90 Current Performance 5 Blobs	Paul Dryden LBH
8 Paf C73 (Form erly C27)	Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care	Monthly	5.2	2.3	2.3	2.6	2.1	1.2	1.0	1.0	1.4	1.2	1.31	1.4	1.1	1.1	↑	√	1	Paf Top Banding 0<1.5 Current Performance 5 Blobs	Paul Dryden LBH
9 Paf E82	Assessments of adults and older people leading to a provision of service	Monthly	67.00	71.00	72.00	72.00	72.00	70.00	71.00	69.50	67.60	67.90	69.30	73.30	77.00	77.00	↑	√	70	Paf Top Banding 68<77 Current Performance 5 Blobs	
10 KPI	Service users who are supported to establish and maintain independent living	Quarterly	97.90%			98.55%			98.00%			99.16%			98.35%	98.35%	↑	√	98%		Carlos Bailey LBH

Objective 5 - Freedom from Discrimination or Harassment

To ensure equitable access to services and freedom from discrimination or harassment

	Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Trend Arrow	YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
1 DIS 2216 5.3LE 166	Ratio of the % of learning disabled adults receiving services that are from minority ethnic groups related to the % that are from minority ethnic groups	Annual	1.13													1.11	1	√	1.00	Please Note this is only an estimate	
2 Paf E47	Ethnicity of older people receiving an assessment	Quarterly	1.23			1.56			1.49	1.45	1.52	1.46	1.45	1.46	1.40	1.4	1	\checkmark	1	Paf Top Banding1<2 (3 Blobs) Current Performance 3 Blobs	Paul Dryden LBH
3 Paf E48	Ethnicity of older people receiving services following an assessment	Quarterly	1.03			0.94			0.99	0.98	0.96	1.01	0.99	1	0.99	0.99	1	✓	1	Paf Top Banding 0.9<1.1 (3 Blobs) Current Performance 3 Blobs	Paul Dryden LBH
4	An increase in the percentage rate of sanctioned detections of domestic violence	Monthly	487			223 or 53%	69 or 48%	69 or 51.9%	238 or 54.2%	61 or 50.4%	64 or 58%	75 or 46 %				51.8	1	✓	129 or 32% stretch 34%	The year to date position is 51.8% and we are on track to exceed the year 1 target o 770 sanction detections and performance (is significantly better than last year. Previous issues with this indicator have been resolved with GOL through the mid-year review and we are now on track to meet the year three target.	of e
5	Reduction of repeat victimisation	Monthly	244	222	218	213	200	201	211	207	209	216	230	233	240	240	\	×	191	Reduction of repeat domestic violence victimisation incidents Progress was good in the first half of the year, however the number of incidents increased in the second half meaning that the year one target was not met, however there has been an improvement from the baseline year	r

Objective 6 - Economic Well-being
To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

	Description	Frequency	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD		YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
1	Reduction in worklessness/ people entering employment Employment in Haringey- data available by ward	Annual	69% (2006/07															I	England Avg 74.3%		Ambrose Quashie LBH -Floor Targets
2	Ethnic Minority employment rate- data available by ward	Annual	59.1% (2006/07															√	England Avg 59.7%		Ambrose Quashie LBH - Floor Targets
3	Number of LD people aged 18-64 in paid work per 1,000 (DIS 6.4 LD168)	Annual	45													61.00		✓	60	Please note this figures are still provisional	Siobhan Harper/Chlo e Rawlinson LBH
4	Number of supported employment placements for employees with disabilities via Jobcentre Plus "Workstep" achieved	4 Monthly	7					7					9		9	O	↑	√	06/07 7	7 full time. Only 2 new sign ups; both job seekers.	Bill Slade LBH
5 New for 2006/ 07	Number of households with reduced fuel poverty in Noel Park, Bruce Grove & Northumberland Park	Annual	235															√	235 2006/07		Lynn Sellars LBH
6 New for 2006/ 07	Number of properties that have received energy efficiency measures	Quarterly	461			307			429			154				1196	↑	√	461	The data for efficiency and decent homes is provisional until May, however there has been a significant increase in the number of households receiving energy efficiency measures and non-decent homes made decent, this is a proxy indicator but provisional carbon conversions have indicated we have met	LAA measure
7	Proportion of households accepted as homeless who have been previously accepted as homeless in the last two years (BV214)	Quarterly	2.50%			0.0%			0.0%			0%			0%	0.00%	↑	\checkmark	2.5%		Greg Carter LBH
8	Number of households for whom advice/intervention resolved their situation per 1000 households (BV 213)	Monthly	380	15	37	70	56	69	28	77	44	33	44	19	53	545	↑	√	500	The year to date of 545 has achieved the target of 500 households where homelessness has been prevented for more than 6 months. The year end figure for this data is calculated by dividing the final number of cases by one thousandth of the total number of households in the borough (98). Therefore 545/98 = 5.6 which is currently top quartile for national performance.	Greg Carter LBH
9	Delayed transfers of care to reduce to a minimal level by 2006 (Health)	Quarterly	2.64%			2.39%			0.75%			2.70%				1.96%(curr ent performan ce)	↑	√	Local target 2%		Alex McTeare PCT
10 Paf E47	Ethnicity of Older people receiving assessment	Monthly	1.23	1.31	1.42	1.56	1.51	1.5	1.49	1.45	1.53	1.46	1.45	1.46	1.40	1.4	↑	√	1	Paf Top Banding1<2 (3 Blobs) Current Performance 3 Blobs	Paul Dryden LBH

Objective 6 - Economic Well-being

To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

 O CIE	ale opportunities for employment a	iliu iu ella	nie henh	ne lo ilia	VIIIII96 II	ICII IIICO	ille allu	secure a	200011111100	alion wii	icii illeei	S LIICII I	iccus								
	Ethnicity of Older people receiving services following assessment	Monthly	1.03	0.8	0.84	0.94	0.95	0.95	0.97	0.99	0.96	1.01	0.99	1	1	0.99	↑	\checkmark	1	Paf Top Banding 0.9<1.1 (3 Blobs) Current Performance 3 Blobs	Paul Dryden LBH
	Number of fire safety checks carried out by fire brigade	Annual	234			54			69	23	24	20	19	21	23	253	\	×		The number of accidental dwelling fires was higher in quarter 2 than quarter 1 but fell slightly in quarter 3 to 67, scaled up for 07/08 will be 253, this is higher than last year and also higher than the year 3 target of 230.	LAA Agreement
13	Community Alarms	Monthly	342	29	22	38	44	22	35	42	34	21	41	55	46	429	1	√	06/07 342 (28 avg per month)		Yvette Husbands/ Maureen Smith

Objective 7 - Maintaining personal dignity and respect:

To ensure good quality, culturally appropriate personal care and prevent abuse of service users occurring wherever possible and to deal with it appropriately and effectively if it does occur

	Description	Frequenc	2006/07	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD Progress	Trend Arrow	YTD Progress	Annual 2007/08 Target	Comments	Data Source/ Contact
1 Paf D37	Availability of single rooms	Monthly	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	\leftrightarrow	\checkmark		Always be 100%	Paul Dryden LBH
2	To facilitate timely hospital discharge and/or effective rehabilitation Non-residential intermediate care schemes DIS 1.2 OP005	Annual	95													484	↑	√	115	Please note this figures are still provision	Paul nal Dryden LBH
3	To facilitate timely hospital discharge and/or effective rehabilitation - DIS 1.2 OP007	Annual	629													511	\	_	529	Please note this figures are still provision	Paul nal Dryden LBH

